

SOUTHWEST FANNIN SPECIAL UTILITY DISTRICT

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June 2013

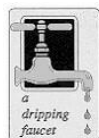
Newsletter

*****THE DUE DATE IS THE 1st OF EVERY MONTH. THE BILL IS LATE AFTER THE 10th.*****

The district office should **receive** your payment on or **before** the tenth. If you do not receive the bill, please call the office to find out the amount due.

OFFICE HOURS: The district office is open Monday – Friday from 8:00 am to 12:00 pm and 1:00 pm – 5:00 pm. The office is closed on Saturdays, Sundays and holidays. When the office is closed, the answering machine will list on call phone numbers. Your water district is always available to the customers if there are problems with the water. The quicker a problem is reported, the quicker it can be repaired. Be water wise. Let's work together to conserve water.

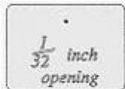
Your water district is here to help you by providing great quality water. You can also help by notifying the office of any leaks or problems you notice. The following chart shows the amount of water that can be lost (and billed to your account) for various size leaks.



A dripping leak consumes:
15 gal. per day
450 gal. per month



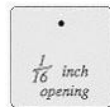
A 1/8 inch leak consumes:
3,806 gal. per day
114,200 gal. per month



A 1/32 inch leak consumes:
264 gal. per day
7,920 gal. per month



A 1/4 inch leak consumes:
15,226 gal. per day
456,800 gal. per month



A 1/16 inch leak consumes:
943 gal. per day
28,300 gal. per month



A 1/2 inch leak consumes:
60,900 gal. per day
1,827,000 gal. per month

PLEASE KEEP THE AREA AROUND YOUR METER CLEAN AND MOWED. If a manual reading is required the technician must have access to your meter. Notify the office if your box or lid is broken and those items will be replaced.

GROUNDWATER CONSERVATION DISTRICT. The State of Texas requires your water utility district to be a member of a groundwater conservation district. Southwest Fannin S.U.D. is a member of the Red River Groundwater Conservation District (R.R.G.C.D.). The R.R.G.C.D. charges a .06 fee per thousand gallons of water pumped by Southwest Fannin S.U.D.. Your board of directors voted for Southwest Fannin S.U.D. to absorb the fee at this time, however in the future this R.R.G.C.D. fee may be added to your water bill.

PLEASE UPDATE YOUR INFORMATION. If your name, phone number or mailing address change, please contact the office with the new information.

PAYMENT OPTIONS: The district accepts cash, checks, money orders, online banking checks from your bank, credit or debit card payments, and bank drafts. The district accepts Visa, MasterCard, and Discover credit or debit with a 2% convenience fee. The bank draft program is free of charge. Instead of writing a check and buying postage let the water office make the check for you. It is not an electronic withdraw from your bank account. You will continue to receive the water bill to let you know the amount that will be withdrawn from your bank account. Sign up today.

Enclosed is your 2012 Annual Drinking Water Quality Report (Consumer Confidence Report).

We hope you have a safe and happy summer.

Employees and Directors of Southwest Fannin Special Utility District